

# Learning Guide for Oral/Interpersonal Communication

Module Name: **Listening #5**

## Learning Goals/Outcomes

Upon completion of this module, you will be able to:

- Distinguish among various levels of listening
- Interpret speaker's cues
- Apply strategies for listening in various situations
- Clarify ambiguous messages

## Learning Resources

Required Reading(s):

1. Read Chapter 5 in *Think: Communication* textbook, Pgs. 64-74.

Additional Required Resources:

2. Listen to or read [How To Improve Listening Skills Podcast](#).
3. Watch [Everybody Loves Raymond Video Clip](#). In this short clip, Ray is learning about paraphrasing or active listening. Ray has some practicing to do to become proficient at paraphrasing!
4. Watch [TED Talks Video](#) for your blog posting assignment.

## Learning Activities

Activities for This Lesson Include:

1. [Listening for Details Exercise](#)
2. [Hurier's Listening Model Exercise](#)
3. [A Listening Improvement Plan](#)

**Optional** Learning Activities:

1. [Think Communication Web Site](#)

Discussion Questions:

None for this week.

## Self-Assessment

Check your understanding:

- Can you distinguish among various levels of listening?
- Can you readily interpret speaker's cues?
- Can you apply strategies for listening in various situations?
- Can you clarify ambiguous messages?

## Lesson Evaluation: Graded Assessments

Complete and submit the following graded assignments:

- (10 pts.) Complete blog posting
- (15 pts.) Quiz